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## INTRODUCTION

Delaware Pipeline Company LLC ("DPC") owns and operates approximately 24 miles of DOT regulated pipelines that transport refined products. DPC cares about your safety and the safety of the environment; its mission is to be the operator and partner of choice for customers, business owners, public officials, employees and communities.

In order to achieve this mission, the DPC safety and environmental policy requires that the company manage all operations in a manner that protects the environment and the safety of employees, customers, contractors and the public while fully complying with all laws and regulations. DPC's principles and beliefs are that safety and environmental performance are mandatory for success and come first, no matter how urgent the job. DPC employees have the personal right, responsibility and the ability to prevent accidents and DPC believes that accidents and unauthorized releases are unacceptable.

Additionally, DPC is committed to continually improving health, safety, and environmental (HSE) performance by proactively evaluating its operations and implementing programs and practices to reduce the number and severity of HSE incidents to zero.

DPC has developed and implemented a pipeline integrity management plan (IMP) in accordance with government regulations that addresses assessing, evaluating, repairing and validating through comprehensive analysis, the integrity of its pipeline systems.

DPC is committed to providing pipeline safety and operational information to government emergency response agencies. The purpose of this document is to share such information about the DPC pipeline in your county. 24-Hour Emergency: **855-887-9768**. Contact DPC Operations group with any questions regarding this program or to obtain further information regarding DPC's IMP or Oil Spill Response Plan at 302.834.6276 (Richard Fetters).

## SYSTEM OVERVIEW

The DPC pipeline system originates in Delaware and terminates in Pennsylvania. The pipeline transports refined products from the Delaware City Refinery to third party(s) in Pennsylvania. There are twelve (12) intermediate block valves along the 23 mile long pipeline.

## **DPC DAMAGE PREVENTION MEASURES**

Pipeline Surveillance: The surveillance of the DPC pipeline system is a continuous operation. DPC performs Right-Of-Way patrols either by aircraft or vehicle on a regular schedule.

Pipeline Monitoring: At various locations in the pipeline system, there is monitoring equipment, which relays flow rate, pressure and pumping status information to a pipeline control center (staffed 24 hours a day, seven days a week). Technicians/operators in the control center use computer technology to keep track of flow and pressures along the DPC pipeline. Deviations from normal flow conditions are detected, thus providing the control center / board operator with information that can be used to rapidly evaluate changes in flow and pressure conditions. The operator takes appropriate action based on this information.

When an abnormal situation arises, one resolution available to the DPC operator is to close one or more of the motor operated block valves located at the DPCP stations and other key locations along the pipeline. Another is that he/ she can shut down the pipeline pumps.

**Pipeline Markers and Signs: Pipelines** are buried for safety reasons. Since most pipelines are underground, pipeline markers like the "sample" in the picture are used to show their approximate location.

DPC has installed pipeline markers, similar to these samples, at public roads, rail and river crossings, and various other places along the pipeline's path. However, you should never

## **EMERGENCY CONTACT:** 1-855-887-9768

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

1993	128
1993	128
1203	128
1223	128
	1993 1203

### **PENNSYLVANIA COUNTIES OF OPERATION:**

Delaware

### DELAWARE **COUNTIES OF OPERATION:**

**New Castle** 

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

assume the exact location of the line. Someone may have moved or removed the sign. It is a criminal offense to willfully deface, damage, remove or destroy any pipeline sign or right-of-way marker.

DPC pipeline markers, as shown below, provide emergency contact information and indicate the pipelines approximate location.



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Third Party Damage Prevention: A major cause of pipeline accidents is third party damage to pipelines caused by excavation activities conducted by persons or parties not associated with the pipeline companies. DPC has a continuing educational program in order to communicate pipeline safety information to the general public and excavators. DPC is a member of one-call notification systems in states where it operates pipelines. Onecall centers take detailed information from anyone doing excavation work and notifies member underground facility operators. Underground facility operators determine whether they have a conflict with the excavation and, when necessary, mark the approximate horizontal location of underground facilities. In some cases, and in order to protect the public and the environment, DPC employees remain on-site during excavation work near the pipeline. Underground facility locations are provided as a free service to anyone performing excavation work.

State law requires that if you plan to dig or construct anywhere near a pipeline, that you call an excavation notification service registered in the state. You are required to call 48 hours (DE) or 72 hours (PA) in advance, excluding weekends, holidays, and the call-in day, before you begin your excavation project. This law applies to individuals as well as excavation/construction companies.

If you strike the DPC pipeline, it is important that you telephone DPC immediately at 855.887.9768. Even what appears to be minor damage, such as a dent or chipped pipeline coating is significant because it could result in a future leak and require repairs. Do not cover a pipeline that has been damaged or impacted in any way – it makes it more difficult to find the damage area.

One-Call Information: If you plan to dig or construct anywhere near the DCP pipeline, please call the state's ONE-CALL system. The telephone numbers of the excavation notification systems are as follows:

Pennsylvania: 1-800-242-1776 or 811
Delaware: 1-800-282-8555 or 811

The excavation notification operator will need the location of your planned digging activity and will notify DPC of your intent to dig. DPC personnel will review the location of your digging activity and determine if it is safe to dig and if necessary, send a pipeline representative to locate and mark our pipeline before you perform any work in the area. This service is available at no cost to you.

# DPC EMERGENCY RESPONSE RESOURCES AND CAPABILITIES

**Emergency Condition:** An emergency condition exists if any one or combination of the following events occurs on a pipeline:

- Fire or explosion at or near a pipeline facility;
- Accidental release of hazardous vapors and/or liquids from a pipeline;
- Operational failure causing a hazardous condition;
- Natural disaster affecting pipeline facilities; or
- · Acts of sabotage.

**DPC Emergency Condition Course** of Action: It is anticipated that most reports will be received via the DPC 24hour emergency number answered at the pipeline control center. The operator receiving the report is authorized to shut the pipeline down, if considered necessary with the information available, and shall provide the appropriate information to the DPC initial responder. It is important that no one other than DPC representatives operate any pipeline equipment. There are potential problems that must be evaluated by trained DPC personnel who are familiar with pipeline operations prior to closing valves. Once DPC operators arrive on site, they immediately begin evaluation and take the appropriate action needed to minimize any potential hazards. DPC operations personnel are trained to recognize dangers involved and use lower explosive limit meters and other devices to determine the extent of the danger.

DPC Emergency Response
Telephone Numbers: Reporting a
pipeline emergency allows DPC and
government agencies to quickly respond
and reduces the potential for a situation
to become more serious. If you discover
an emergency condition or even think
there might be a problem with the
pipeline, take the following steps:

## Contact DPC at 855-887-9768:

- Give Operator your name, location and a description of the emergency;
  - If you don't know the pipeline company – call 911;
  - Tell the 911 Operator your name, location and nature of the situation.

## **DPC Emergency Response**

Resources: Response equipment for DPC is supplied by contracted Oil Spill Removal Organizations (OSROs). These OSROs have equipment located throughout the various regions and capabilities to provide initial and long term spill response throughout the "facility" coverage areas.

These companies are available 24-hours a day to provide response personnel and equipment to aid and assist us at the scene. They provide the necessary expertise and equipment to properly minimize environmental damage and product recovery.

### PIPELINE PRODUCT INFORMATION

The product transported through the DPC pipeline include refined products including diesel fuel, heating oil and gasoline. Please refer to the MSDS information contained at the conclusion of the informational packet for complete safety and hazard information.

### **DPC PIPELINE MAP**

Please refer to the map showing the location of the DPC pipeline in your county. This map is numbered or dated to ensure your agency has the most current version. If DPC business decisions cause changes to be made to this map, you will be sent a revised, numbered or dated version of this map with instructions to replace your old map with the new version.

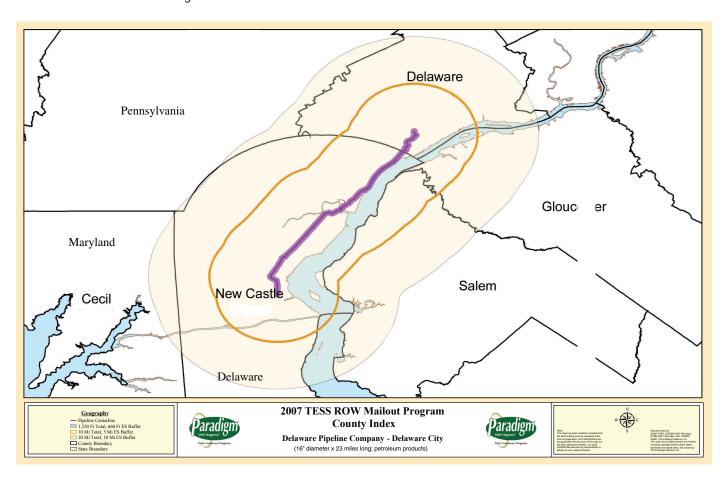
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# DPC SAFETY TIPS FOR GOVERNMENT AGENCIES

- Turn off any machinery or equipment in the immediate area.
- Do not attempt to extinguish a fire that may be fed by the contents of the pipeline.
- Avoid creating sparks or sources of heat that could cause vapors or liquids to ignite. Do not light a match, start an engine or even switch on or off an electric light.

- · Turn off any lit pilot lights.
- Do not drive into or near the area around the emergency area. The car engine might ignite the vapors.
- Immediately leave the area by foot and in a direction away from any vapors or fumes.
- · Avoid skin contact.
- Warn others to stay away from the area.
- Immediately call us at 855-887-9768 to report an emergency. Please give the operator your name, location and a description of the emergency.
- If the pipeline company is not known, call 911 or local fire, police or sheriff's department and advise them the location and nature of the situation.



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